

**Vermont State Police Activity Report  
Waterbury Resident Trooper Project  
1<sup>st</sup> Quarter – July thru September 2020**

As part of the VSP Resident Trooper Project, the town will be receiving monthly reports on services provided by the Vermont State Police. The intent of the Select Board is to generally review the monthly report information as an agenda item during the scheduled second meeting of each month (third Monday of the month). Periodically, representatives of VSP will be asked to attend these meetings for more in-depth discussion with the Select Board.

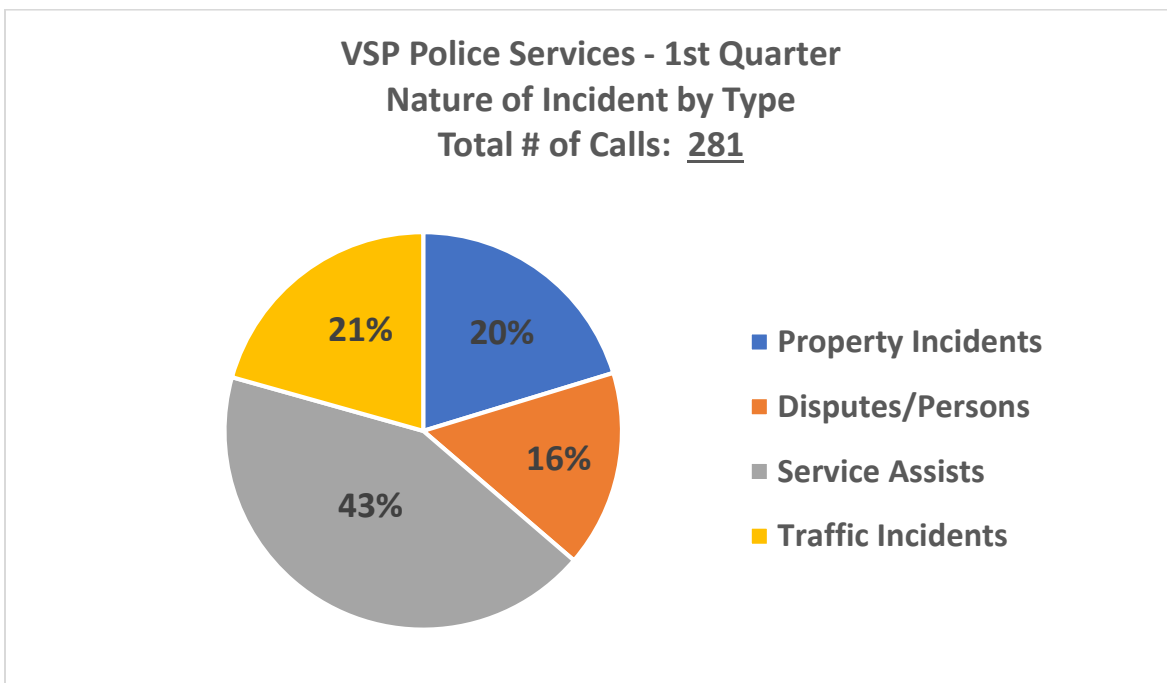
The following graphs are presented to provide an overall view of the number and types of services provided by the Troopers. Four general service types are presented:

Property Crimes

Disputes/Crimes Against Persons

Service Assists (non-criminal services/public information)

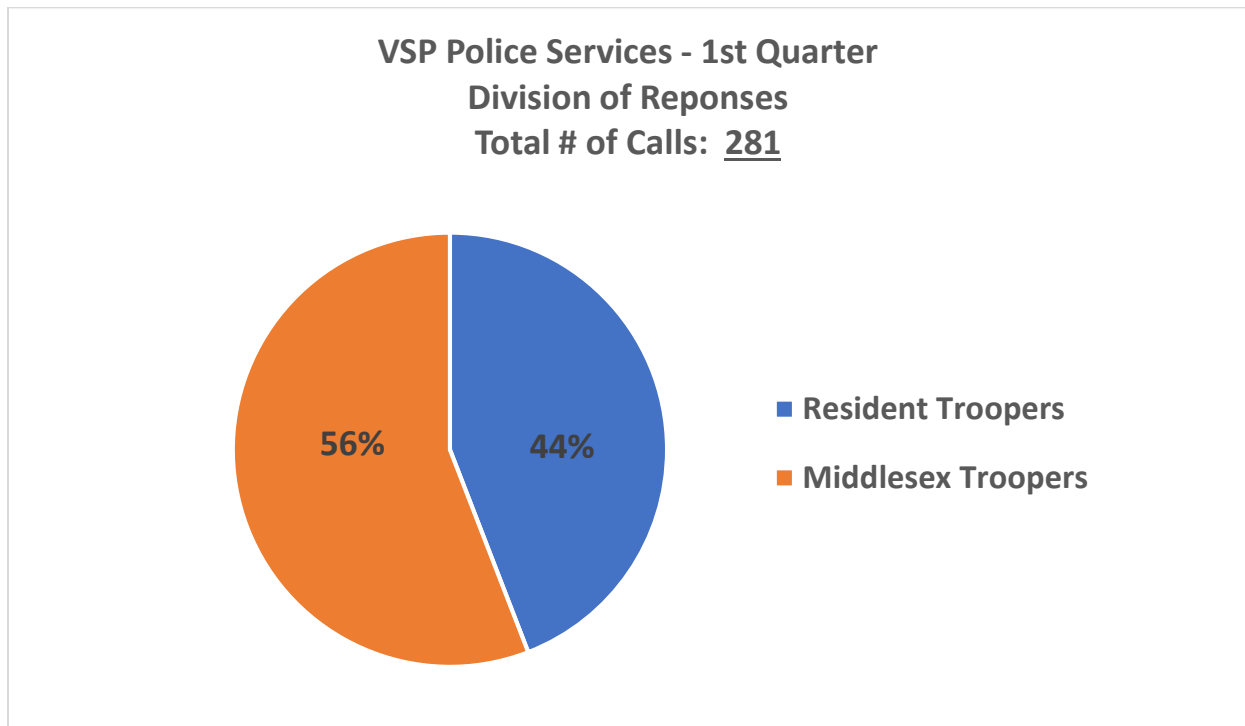
Traffic Incidents



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In addition to the type of services provided, we are also monitoring the workload shared among the two Resident Troopers and the Troopers from the Middlesex Station. Although our contract provides for dedicated services provided by the Resident Troopers, that is for only 80 hours of each week. Troopers from Middlesex provide coverage when the Resident Troopers are unavailable.

The Town requested this information to better assess the existing level of demand for police services in the community. The following chart displays the workload distribution for the quarter:



Another item monitored during the project is the average response time experienced with calls for service.

Response times for service calls ranged between one minute to fifteen minutes for the Resident Troopers.

Response times for Middlesex Troopers to cover service calls ranged from twenty minutes to over an hour, depending upon the severity of the call and the location of the responding Trooper.

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Quarterly reviews provide the opportunity to assess trends in activity as well as reviewing the workload distribution between the Resident Troopers and the Middlesex Station Troopers. The following chart depicts trend information on the following categories:

**Total Service Calls** – The monthly count of calls for service handled by the Vermont State Police to include Resident Troopers and Middlesex Station Troopers.

**Resident Troopers** – The monthly count of calls covered by the assigned Resident Troopers.

**Middlesex Troopers** – The monthly count of calls covered by the Middlesex Station when the Resident Troopers are unavailable or require assistance.

**Traffic Stops** – The monthly count of traffic stops conducted by the Resident Troopers.

**Motor Vehicle Complaints** – The monthly count of motor vehicle related complaints that are received and are independent of the officer-initiated traffic stops.

