

Thomas Leitz

From: Zach Rounds <Zach.Rounds@waterburyambulance.org>
Sent: Saturday, January 3, 2026 7:16 PM
To: Alyssa Johnson
Cc: Thomas Leitz
Subject: Waterbury EMS Response Data
Attachments: export (2).png

Alyssa and Tom,

Thanks for the call yesterday, Alyssa, and the invite to Monday's SB meeting. I will be at the meeting to discuss this material, but here it is for your viewing pleasure.

2025 Waterbury, VT EMS Call Data

Total 911 calls for EMS in Waterbury & Waterbury Center: 677

Average call distribution by dispatch reason:

Fall(s): 14%
Sick Person: 13%
Motor Vehicle/Traffic Incident: 12%
Breathing Problem: 6.5%
Chest Pain (non-traumatic): 6%
Psychiatric/Abnormal Behavior/Suicide Attempt: 6%
Abdominal Pain: 3%
Seizures: 3%
Unconscious /Fainting: 3%
Traumatic Injury: 2.5%
No other appropriate choice: 2.5%
Stroke: 2%

Other dispatch reasons are each less than 2%

Includes 11 calls for our Backcountry Search & Rescue Team

Important to note: these stats represent "dispatch reasons", or, what our crew is being sent to at the time of the call. Dispatch reasons and actual patient chief complaints often vary to some degree. But it gives a good concept of what the breakdown looks like for EMS calls in Waterbury. Also note: the pie chart is missing one of the "search and rescue" incidents, as it happened so recently and I'm still awaiting the final report.

I will also note- we now have an ambulance crew in-station and on-duty 24/7/365. During the recent ice storm, we had both of our ambulances fully staffed and have recently experienced multiple instances of multiple calls in progress resulting in increased staffing.

I will begin a monthly report of EMS data for you starting at the end of January. Feel free to use this 2025 data online or where you see fit.

See you Monday.

Zach



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